St. John's Neighborhood Association, Inc.

PO Box 10391

Conway, AR 72034

SJNA2018@gmail.com

Notice of Noncompliance with By-Laws, Covenants, and Restrictions

All owners and residents in St. John's Subdivision are subject to the Covenants, Restrictions, and By-Laws of the subdivision. Each owner and/or resident voluntarily submitted to the covenants, restrictions, and By-Laws (BLCR) when purchasing property or residing in the neighborhood.

The St. John's Neighborhood Association (SJNA) is empowered by the BLCR to review actions pertaining to the quality of life in SJNA and enforce compliance with the BLCR.

When issue of quality of life or noncompliance of the BLCR occurs, the complainant may appropriately address the issue with the respondent, and if the issue is not able to be addressed or resolved privately the complainant may solicit assistance from the ACC by completing the form and submitting to it the ACC.

- (1) The ACC shall review the complaint and report its merits to the Board of Directors and a written reply to the complainant describing the decision regarding the merit of the complaint and may include a description of the initial plan to resolve the matter. Should the complainant desire updates on the resolution process following the initial written reply, inquiry should be made of the SJNA Board President.
- (2) When the complaint is verified and the respondent is determined to be out of compliance, the ACC shall contact the respondent to bring the matter into compliance. It is the intention of the BD and ACC to resolve all matters of noncompliance with the same spirit of civility, respect, and kindness that is expected from individual owners and residents.
- (3) If the issue is not resolved through personal contact, formal written notice will be given to the respondent detailing the noncompliance and suggesting how the matter can be resolved and brought into compliance.
- (4) Should the respondent fail to respond and bring the issue into compliance, the ACC or BD (at request of the ACC) may utilize its power to enforce the BLCR by law or in equity. Any legal action is viewed by the BD as a last resort that may occasionally be necessary.
- (5) The complaint form may be emailed to sjna2018@gmail.com or sent by mail to SJNA, P.O. Box 10931, Conway, AR 7203

Complaint Form

Complainant's name:	Respondent's name:
Address:	Address:
Phone:	Phone:
Email:	Email:
Specific complaint which <u>includes cleated</u> Restrictions with which the alleged off	ar reference to the section(s) of the By-laws, Covenants, and Cender is out of compliance).
What specific action(s) has the complarespondent and what was the result(s)?	inant undertaken, if any, to resolve this matter personally with the Continue on back if necessary.

Additional information from the complainant and respondent my the attached to this form.